IMPORTANT INFORMATION FOR CARER ACCESS

At IRONMAN we fully understand the importance of your journey and the critical work for the community you and the carer network complete on a daily basis.

During the road closures of IRONMAN Wales, we take carer access requests to those who require critical care, medication and other various important aspects of life as crucially important. We aim to reduce the impact on your daily routine as much as possible.

At IRONMAN we provide world class endurance events for our athletes in a safe and contained environment, all whilst aiming to cause as minimal disruption to the local communities as possible.

Below you will find some of the reasoning behind our processes and how to manage race day movements.

Please contact walesroadaccess@ironman.com to seek advice or organise race day movements in advance

Key Points

- THE SAFETY OF THE ATHLETES, PUBLIC, STAFF, AND VOLUNTEERS IS THE PRIORITY
- Stewards are provided with both generic event information as well as specific location information which contains pre-arranged carer movement plans. They will do what they can to help you on race day but may not instantly have all the answers to your questions.
- If they are unable to help you immediately, they are required to seek further advice from their team leaders or our race control room. From there, our expert team will aim to help you reach your destination with as minimal delay as possible.
- Stewards will aim to get you get you safely across or through the road closures in a timely manner, without affecting the race or putting anybody at risk. Please treat they with respect and patience whilst they seek to find solutions.

Top Tips

- Providing the requested information ahead of time where possible allows the IRONMAN team to plan for your race day movements when no alternative routes or times are available to you. Unplanned trips through the closures on race day are likely to increase delays to your journey.
- If you have a pre-arranged plan agreed, please follow the instructions given to you as this will help keep delays to a minimum.
- If you have a pre-arranged Moto escort booked, meet them at the agreed location and make yourself known. If times change / you no longer require an escort, please inform us as we have a limited number of resources and aim to deploy them in the most effective manner possible.
- If you require assistance in any way and the steward cannot provide you with a suitable solution, please contact the Race Control Number on **03330 11 66 00**

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